

This is to certify that

CALLBI SPEECH ANALYTICS (PTY) LTD

Address

3 Meson Street Techno Park Stellenbosch 7600

Has been audited & certified against the following standard

ISO/IEC 27001:2013

Scope of supply

Cloud-based software-as-a-service speech analytics solution for contact centres.

202302002 03/02/2023 03/02/2024 02/02/2025 Certification No First Issue Date Reissue Date Valid Until

INFORMATION SECURITY





Issued on Behalf of Sancert

Certificate 2 of 3- This certificate is part of a 3-year agreement. It is issued without altercation, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.