

This is to certify that

CALLBI SPEECH ANALYTICS (PTY) LTD

Address

3 Meson Street Techno Park Stellenbosch 7600

Has been audited & certified against the following standard

ISO/IEC 27001:2022

Scope of Certification

Information Security Management System for the provision of a Cloud-based software-as-a-service speech analytics solution for contact centres.

 202302002
 03/02/2023
 01/04/2025
 02/02/2026

 Certification No
 First Issue Date
 Reissue Date
 Valid Until

INFORMATION SECURITY

SMS Certification Body

C99e



Issued on Behalf of Sancert

Certificate 3 of 3- This certificate is part of a 3-year agreement. It is issued without altercation, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.

2nd Floor (S8&9), The Sanctuary Mall, Cnr De Beers Ave and Broadway Blvd, R44, Somerset West, 7581